

NRETS NEWS

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A Free Newsletter for Our Clients

04/01/2005

Serving you since 1987

Our Mission

"We are committed to being the foremost provider of accurate information and quality customer service at a competitive price for our clients."

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NFDA Certification Seal is a registered trademark of the National Flood Determination Association



WELCOME

Welcome to Nationwide's new customer newsletter. We thought it would be an interesting and informative way to let you get to know us better. We plan to publish it on a quarterly basis and include into it short articles about our company, industry events and news, upcoming projects, milestones, and such. If you have feedback about it or questions in general, feel free to contact us at anytime; we'd love to hear from you!

On that note, we have a few new and exciting projects that we are working on for 2005 that you might find interesting:

- **Re-designed Website:** We plan to make it more functional, informative, and visually pleasing.
- **Web Access to Orders:** Clients can now log on to our website and view and print their orders at anytime, even add additional services, if desired!
- **Improved Flood Turnaround Times:** We've started off this 1st quarter of 2005 with an average drop of 30 minutes per order over last year's average due to new process streamlining. We are always looking to improve turnaround for you without sacrificing accuracy.

Nationwide Receives National Recognition

The National Flood Zone Determination Association (NFDA) recently completed its certification process for the first group of applicants. Following a rigorous examination, ten companies have been certified as meeting the NFDA's stringent standards in seven key criteria: accuracy, business recovery, industry experience, financial viability, training program, quality assurance, and record-keeping. Peer and independent auditor reviews validated each applicant company in these areas. The NFDA Certification Program is also designed to recognize companies that maintain standards of excellence, foster professionalism, and advocate quality services within the industry. For more information about the NFDA, go to www.floodassoc.com.

Did You Know?

- According to FEMA, between 20 and 25 percent of the NFIP's claims come from homes or businesses outside high-flood-risk areas.
- After 5 years of unpaid property taxes (3 years in Oregon), the property goes to public sale, which removes the Lender as lien holder and causes them a significant loss.

Quote for the Quarter

"If you only look at what is, you might never attain what could be."

(Anonymous)