

THE NATIONWIDE STANDARD

Vol. 3, Issue 2

A Free Newsletter for Our Clients

7/2/2007

Serving you since 1987

Our Mission

"We are committed to being the foremost provider of accurate information and quality customer service at a competitive price for our clients."

**Celebrating
20 years!**

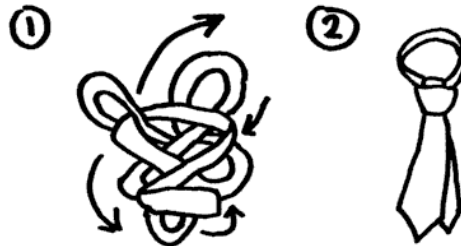
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Tax Service, Inc.
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HOW TO TIE A TIE



weblogcartoons.com

TAX-TIE EDITION

Welcome to a special edition of our newsletter. This issue will highlight online tax and flood ordering through our Tax-Tie system.

At Nationwide, we strive to make your tax and flood service needs as hassle-free as possible. How data is entered and stored in our system is part of what helps us be an efficient service provider.

So to help us help you, we are presenting a series of tips on how best to enter data when placing a new order on Tax-Tie. These tips are taken from our 2005 – 2006 newsletters and are presented on the following pages.

Utilizing these tips will help to expedite the processing of your orders and will help with the accuracy of record keeping.

Thank you for choosing Nationwide as your tax and flood servicer!



Made a Mistake on Your Order?

We all make mistakes from time to time; it is part of this great human experience (although it doesn't feel so great when it happens)... live and learn!

So maybe you made a data entry error on an order you placed on Tax-Tie. Or maybe you ordered something you didn't intend to. It's OK!

At Nationwide, we want to help you keep the most accurate records possible. We also want to keep for you a data trail of changes to your orders.

So if you need to correct an error on a recently placed order, just email or fax in the order confirmation page or a copy of your order with your name and the correction. It's that easy!

Did You Know?

- Taxes based on ownership of property were used in ancient times, but the modern tax has roots in feudal obligations owed to British and European kings or landlords.
- The neck-tie's origin goes back to over 350 years ago as a part of the traditional Croatian military outfit. In 1650, it was adopted by France as standard attire amongst military and royalty.

Quote for the Quarter

"There is no reason for individuals to have a computer in their home." (Ken Olsen, 1977, American engineer, co-founder of Digital Equipment Corporation)

Tax-Tie Ordering Tip #1

Entering the Property Address

Use single spaces between words. **Avoid using punctuation (we delete it anyway).** To save time on data entry, you can also use common abbreviations for directions and road types, such as “S” for South and “St” for Street. Here’s an example for “123 South West Main Street”:

PROPERTY ADDRESS: (one address per contract)
 ? 123 SW MAIN ST

Note: The question mark next to the field will provide a tip on data entry.

Common address abbreviations include:

North =	N	Highway =	HWY
South =	S	Boulevard =	BLVD
East =	E	Road =	RD
West =	W	Street =	ST
First =	1ST	Avenue =	AVE
Second =	2ND	Circle =	CIR
Third =	3RD	Way =	WY
Fourth =	4TH	Suite =	STE

Tax-Tie Ordering Tip #2

Entering the Borrower Name

Use single spaces between words. Avoid using punctuation (we delete it anyway). Enter the last name first and the first name second. Here’s an example for “John and Jane Smith”:

BORROWER(1) LAST NAME FIRST NAME
 ? SMITH JOHN
 BORROWER(2) LAST NAME FIRST NAME
 ? SMITH JANE

You can save time by entering multiple borrowers with the same last name on the same line, as shown in this example for “John and Jane Smith”:

BORROWER(1) LAST NAME FIRST NAME
 ? SMITH JOHN/JANE
 BORROWER(2) LAST NAME FIRST NAME
 ?

Note: The question mark next to the field will provide a tip on data entry.

For company or trust fund names that are too long, think of how you might be able to abbreviate it, like this example where “Company” has been abbreviated:

BORROWER(1) LAST NAME FIRST NAME
 ? ACME LOONEYTUNES ROCKET CO

Tax-Tie Ordering Tip #3

Quick Access to Tax-Tie

To do this log onto the order page on our website:

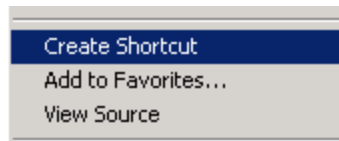
- o Select **Favorites** from the top Windows toolbar
- o Select **Add to Favorites** from the pull-down menu
- o Press the **OK** button.

You can now access the order page through your **Favorites** while you are on the Internet.

But did you know you can add a quick launch icon directly to your desk top?

To do this:

- o Right click on the TaxTie order login page (*do it on a blank area of the web page, not on a picture, menu selection, or data entry field*)
- o Select **Create Shortcut** from the pop-up menu



- o Select **OK** on the verification pop-up

You will now have a shortcut right on your desktop that you can double-click on which will launch your web browser and take you right to our Tax-Tie order login page.

You can do this to create other shortcuts to web pages on your desktop, as well.

Hours of Operation:
 Mon – Fri, 8am – 5pm

Important E-Mails:

General Info
info@nationwidecompliance.com
Business Development
jason@nationwidecompliance.com
Flood Questions
flood@nationwidecompliance.com
Tax Questions
tax@nationwidecompliance.com

Management Team:

President – Linda Walling
VP / Tax Dept. – Marci Dyche
Flood Dept. – Michelle Quilici
Geologist / IT – Dani Foster
Director of Business Development – Scott Byorum

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Celebrating 20 years!

Independence Day, 7/4

"America will never be destroyed from the outside. If we falter and lose our freedoms, it will be because we destroyed ourselves." – Abraham Lincoln

Panama Canal, 8/15

Opened in 1914 - saves 7,872 miles instead of going around Cape Horn

Woman Suffrage, 8/26

"Oh don't lean on me man, Cause you can't afford the ticket... I'm back on Suffragette City." – David Bowie

Labor Day, 9/3

"A bad day at work is better than a good day in hell." – Scott Johnson

Citizenship Day, 9/17

"The most important office ... that of private citizen." – Louis D. Brandeis

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TAX-TIE ORDERING

QUICK REFERENCE CARD

1. Access our website through your **Favorites** or at www.nationwidecompliance.com (ORDER TAX-TIE)

2. Enter your **Login** code

LOGIN:

3. Enter your **Password**

PASSWORD:

4. Press the **Login** button

5. Press the **I Agree** button at the bottom of the page

6. Select the order option you wish to exercise from the Tax-Tie Order Options page:

- **View Orders** to view orders you've placed that Nationwide is currently tracking and to add services to an existing order
- **New Order** to place a new Tax and/or Flood order
- **Delete Order** for loans that no longer require Nationwide's services
- **Renew Order** for loans whose information and/or terms have changed

NEW ORDERS:

1. Verify company name and login code
2. Enter the applicable information in the fields on the left side of the form
3. Choose the desired service(s) from the right side
4. Press **SUBMIT** button to place order
5. Print the order confirmation for your records (**note: you can also use the confirmation as an invoice**)
6. To add services to an existing order, View Orders, select the Order button to the right of the order, and follow steps 3-5

DATA ENTRY NOTES

- Enter the Loan Term in years only
- Refrain from using punctuation in address and name fields and use only a single space between words
- Input Parcel/Tax ID Number as it appears on the Tax Bill or as provided by the Assessor. Refrain from adding additional letters or punctuation
- Input multiple borrowers with the same last name on the same line (i.e. DOE JANE/JOHN). Refrain from using punctuation other than a slash (/) to separate first names.
- The "Notes" field holds only a maximum of 50 characters (including spaces).



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Just For Laughs

The Assistant

There's the story of a man at a pay phone in a restaurant making a call.

"Hello, Mr. Smith? I understand you have been looking for an assistant." He paused to listen to the response.

"Oh, you hired one two months ago and are pleased with your choice? Well, thank you anyway. I hope you continue to be satisfied with your decision."

When he hung up the phone, the restaurant manager commented, "I happened to overhear your conversation. I'm sorry you didn't get a shot at that job."

"Oh, that's all right," the man replied. "That was my boss. I was hired as his assistant two months ago and I was just phoning in to find out how I'm doing."

(From a speech by Southwestern Bell Vice President for External Affairs Cassandra Carr)

Groucho's Retort

Groucho Marx despised the empty clichés of business correspondence. A letter from a bank manager ended with the standard phrase, "If I can be of any service to you, do not hesitate to call on me." Groucho immediately took pen to paper.

"Dear Sir," he wrote. "The best thing you can do to be of service to me is to steal some money from the account of one of your richest clients and credit it to mine."

(The Little, Brown Book of Anecdotes)



The Tale

The Bundle of Sticks

A farmer who had a quarrelsome family, after trying in vain to reconcile their differences with words, thought he might more readily prevail by an example. So he called his sons and told them to lay a bunch of sticks before him. Then, having tied the sticks into a bundle, he told the lads, one after another, to take it up and break it.

They all tried, but tried in vain. Then, untying the bundle, he gave them the sticks to break one by one. This they did with the greatest of ease.

Then said the father, "Thus, my sons, as long as you remain united, you are a match for all your enemies, but differ and separate, and you are undone."

~ Aesop (circa 620 BC - 560 BC)



WORD WEIRD

CACOGRAPHY: Bad handwriting or bad spelling

ETYMOLOGY: from the Greek *graphos*, "writing", prefixed with *kakos*, "bad"

FEEDBACK ABOUT THIS NEWSLETTER?

Please e-mail Scott Byorum: scott@nationwidecompliance.com

The Nationwide Standard is published quarterly for its lender clients. It can be viewed online at www.nationwidecompliance.com. Click on "LINKS".

LINKS

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